

# LIMITED WARRANTY



## TIRE OWNER'S ADJUSTMENT POLICY

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### AUTO TIRES

The Goodyear Tire & Rubber Company  
1144 East Market St.  
\*Akron, Ohio 44316

# LIMITED WARRANTY

## RADIAL TIRE ADJUSTMENT POLICY

### 1. ADJUSTMENT POLICY ELEGIBILITY

- a) Workmanship and Material Adjustment Policy Applies to All Owners Of:
  - Passenger Cars • Light Trucks • Recreational Vehicles
  - Rental and Lease Vehicles
- b) Road Hazard Adjustment Policy Applies to All Owners Of:
  - Passenger Cars Including Rental and Lease Vehicles in Passenger Car Service
- c) Tread Life Expectancy Policy Applies to the Original Owner and Original Application Of:
  - Passenger Cars Including Rental and Lease Vehicles in Passenger Car Service

### 2. WHAT IS COVERED AND FOR HOW LONG

- a) Workmanship and Material — If tires in passenger car service during the first 180 days (as evidenced by certificate or new car owner purchase date) or during the first 10% of tread wear (In the case of tires mounted as spares on new passenger cars, or when purchase date evidence is not available) become unserviceable due to workmanship or material related conditions, they will be replaced at no charge. (See item 6b for Owner's Obligation Charges)

After the first 180 days of service, or 10% of tread wear if applicable, such tires will be prorated on mileage up to 40,000 miles, or on tread wear, whichever is to the customer's advantage.

Tires used on light trucks or recreational vehicles which become unserviceable from a workmanship or material related condition during the first 180 days (as evidenced by invoice or new vehicle owner purchase date) or during the first 10% of tread wear (In the case of tires mounted as spares on light trucks or recreational vehicles, or when purchase date evidence is not available) will be replaced at no charge. (See item 6b for Owner's Obligation Charges)

After the first 180 days of service, or 10% of tread wear if applicable, such tires will be prorated on the basis of tread wear for the remainder of the original tread life.

- b) Road Hazards — If a tire fails due to a road hazard condition, replacement charge will be based on the % of tread wear delivered, or a minimum charge of \$5.00, whichever is greater. (See item 6b for Owner's Obligation Charges) Adjustments will be prorated on the basis of tread wear only up to 50% of the original tread life. No road hazard adjustments will be made after 50% of the tread life has been delivered.
- c) Tread Life — Your set of Goodyear Radial tires have a tread life expectancy of at least 40,000 vehicle odometer miles. If the tread on any tire wears down to the tread wear indicators before 40,000 vehicle odometer miles, the tire will be replaced with a new tire on a 40,000 mile pro rata basis. This tread life expectancy cannot be expected to be achieved if the tire owner abuses his tires by failing to maintain proper inflation pressure and to rotate his tires if indicated by irregular tread wear pattern.

### 3. HOW PRO RATA CHARGES ARE CALCULATED

In the case of mileage based adjustments, the percentage of actual mileage as indicated on the odometer at failure or wear out to 40,000 odometer miles is to be applied to Goodyear's printed "Predetermined Price for Adjustment" current at the time of adjustment in order to obtain the pro rata charge for the new tire.

In the case of adjustments based on tread wear, the percentage of actual wear as indicated by the original tread depth delivered at the time of failure is to be applied to Goodyear's printed "Predetermined Price for Adjustment" current at the time of adjustment in order to obtain the pro rata charge for the new tire.

The "Predetermined Price for Adjustment" will fairly represent the retail selling price of the comparable new tire at the time of adjustment. A printed "Predetermined Price for Adjustment" is available at all Goodyear Service Stores, Goodyear Tire Centers, participating Goodyear Tire Dealers and Vehicle Dealers equipped to handle Goodyear tire adjustments.

#### **4. WHAT IS NOT COVERED BY THE ADJUSTMENT POLICY**

**a) General Adjustment Policy Exclusions:**

- Failure or loss due to accident, fire, chain damage, racing, theft, misuse and negligence.
- Tires on any car registered or operated outside the United States or Canada.
- Loss of time, inconvenience, loss of use of the vehicle or other consequential damages.
- Tires transferred from the vehicle on which they were originally installed.

**b) Road Hazard Adjustment Policy Exclusions:**

- Repairable cuts and punctures.
- Tires used on trucks, recreational vehicles, campers, trailers, vehicles used in racing, and passenger cars in special applications such as taxi service.

**c) Tread Life Expectancy Exclusions:**

- Tires used on trucks, recreational vehicles, campers, trailers, vehicles used in racing, and passenger cars in special applications such as police and taxi service.
- Tread Life Expectancy Policy voided if rotations and alignment checks and corrections, if required, are not made.

#### **5. TIRE MANUFACTURER'S OBLIGATIONS**

Repairs or replacements qualifying under the Adjustment Policy will be made by any participating Goodyear Service Store, participating Goodyear tire dealer, or participating vehicle dealer.

#### **6. OWNER'S OBLIGATIONS**

- a)** It is the Owner's responsibility to detect any uneven or irregular tread wear that may occur at any time during the life of the tires and have an inspection made to determine the cause so that appropriate corrections can be made. Corrections of any uneven or irregular treadwear is a condition of the Tread Life Expectancy Policy.
- b)** Replacement under any portion of this Adjustment Policy does not include local sale taxes, Federal Excise taxes, applicable dealer charges nor charges for services such as mounting and balancing — such additional charges, if any, current at the time of adjustment, will be borne by the customer.



# LIMITED WARRANTY BIAS AND BIAS-BELTED TIRE ADJUSTMENT POLICY

## 1. ADJUSTMENT POLICY ELIGIBILITY

- a) Workmanship and Material Adjustment Policy Applies to All Owners Of:
  - Passenger Cars • Light Trucks • Recreational Vehicles • Rental and Lease Vehicles
- b) Road Hazard Adjustment Policy Applies to All Owners Of:
  - Passenger Cars Including Rental and Lease Vehicles in Passenger Car Service

## 2. WHAT IS COVERED AND FOR HOW LONG

- a) Workmanship and Material — If tires in passenger car service during the first 180 days (as evidenced by invoice or new car owner purchase date) or during the first 10% of tread wear (In the case of tires mounted as spares on new passenger cars, or when purchase date evidence is not available) become unserviceable due to workmanship or material related conditions they will be replaced at no charge. (See item 6b for Owner's Obligation Charges)

After the first 180 days of service, or 10% of tread wear if applicable, such tires will be prorated on tread wear for the remainder of the original tread life.

Tires used on light trucks or recreational vehicles which become unserviceable from a workmanship or material related condition during the first 180 days (as evidenced by invoice or new vehicle owner purchase date) or during the first 10% of tread wear (In the case of tires mounted as spares on light trucks or recreational vehicles, or when purchase date evidence is not available) will be replaced at no charge. (See item 6b for Owner's Obligation Charges)

After the first 180 days of service, or 10% of tread wear if applicable, such tires will be prorated on the basis of tread wear for the remainder of the original tread life.

- b) Road Hazards — If a tire fails due to a road hazard condition, replacement will be based on the actual % of tread wear delivered, or a minimum charge of \$5.00, whichever is greater. (See item 6b for Owner's Obligation Charges) Adjustments will be prorated on the basis of tread wear only up to 50% of the original tread life. No road hazard adjustments will be made after 50% of the tread life has been delivered.

## 3. HOW PRO RATA CHARGES ARE CALCULATED

The percentage of actual wear as indicated by the tread depth remaining at failure is to be applied to Goodyear's printed "Predetermined Price for Adjustment" current at the time of adjustment in order to obtain the pro rata charge for the new tire. The "Predetermined Price for Adjustment" will fairly represent the retail selling price of the comparable new tire at the time of adjustment. A printed "Predetermined Price for Adjustment" is available at all Goodyear Service Stores, Goodyear Tire Centers, participating Goodyear Tire Dealers and Vehicle Dealers equipped to handle Goodyear tire adjustments.

## 4. WHAT IS NOT COVERED BY THE ADJUSTMENT POLICY

- a) General Adjustment Policy Exclusions:
  - Failure or loss due to accident, fire, chain damage, racing, theft, misuse and negligence.
  - Loss of time, inconvenience, loss of use of the vehicle or other consequential damages.
- b) Road Hazard Adjustment Policy Exclusions:
  - Repairable cuts and punctures.
  - Tires used on trucks, recreational vehicles, campers, trailers, vehicles used in racing, and passenger cars in special applications such as taxi service.
  - Tires on any car registered or operated outside the United States or Canada.

## 5. TIRE MANUFACTURER'S OBLIGATIONS

Repairs or replacements qualifying under the Adjustment Policy will be made by any participating Goodyear Service Store, participating Goodyear tire dealer, or participating vehicle dealer.

## 6. OWNER'S OBLIGATIONS

- a) It is the Owner's responsibility to detect any uneven or irregular tread wear that may occur at any time during the life of the tires and have an inspection made to determine the cause so that appropriate corrections can be made.
- b) Replacement under any portion of this Adjustment Policy does not include local sales taxes, Federal Excise taxes, applicable dealer charges nor charges for services such as mounting and balancing — such additional charges, if any, current at the time of adjustment, will be borne by the customer.

For service assistance or information concerning your Goodyear tires, contact your nearest Goodyear Service Store or Goodyear Dealer. If additional assistance is required, call or write the nearest Goodyear District Office listed below:

Albany, N.Y. 12202	
Port of Albany .....	518-463-4184
Atlanta, Ga. 30305	
2755 Piedmont Rd., NE .....	404-237-4611
Baltimore, Md. 21217	
1201 Mt. Royal Ave. ....	301-727-5220
Birmingham, Ala. 35202	
506 Tenth St., S. ....	205-322-0574
Boston, Mass. 01772	
Rt. 9, Cor. Washington St., Southboro .....	617-481-0066
Buffalo, N.Y. 14209	
110 E. Utica St. ....	716-883-5729
Charlotte, N.C. 28210	
2700 Nevada Blvd. ....	704-588-0500
Chicago, Ill. 60680	
1501 Nicholas Blvd., Elk Grove Vlg. ....	312-640-5100
Cincinnati, O. 45241	
3680 E. Kemper Rd. ....	513-769-4300
Cleveland, O. 44316	
Goodyear-Akron — Plant 3, Bldg. 116 .....	216-794-4520
Columbus, O. 43215	
124 E. Spring St. ....	614-221-3535
Dallas, Tex. 75222	
7301 Ambassador Row .....	214-631-6340
Denver, Colo. 80207	
4686 Ivy St. ....	303-399-1780
Des Moines, Iowa 50306	
1600 E. Euclid Ave. ....	515-265-5341
Detroit, Mich. 48843	
147 Morgan Dr., Howell .....	517-546-4236
El Paso, Tex. 79991	
6939 Commerce Ave. ....	915-778-5421
Fargo, N.D. 58102	
2222 Seventh Ave., N. ....	701-235-1181
(Harrisburg, Pa.) Baltimore, Md. 21217	
1201 Mt. Royal Ave. ....	301-727-5220
Houston, Tex. 77001	
5544 Armour Dr. ....	713-672-9481
Indianapolis, Ind. 46204	
2832 Rand Rd. ....	317-248-0301
Jacksonville, Fla. 32201	
829 Haines St. ....	904-354-1471
(Kansas City, Kan.) Topeka, Kan. 66601	
Highway 24 .....	913-234-9541
Knoxville, Tenn. 37701	
Calderwood & Gill Sts. ....	615-546-3475
Los Angeles, Cal. 90022	
6666 E. Washington Blvd. ....	213-723-3611
Memphis, Tenn. 38116	
3124 Bellbrook Dr. ....	901-948-3493
Miami, Fla. 33142	
5200 NW 37th Ave. ....	305-633-2642
Minneapolis, Minn. 56440	
5100 W. 35th St. ....	612-927-7381
Newark, N.J. 08903	
1665 Jersey Ave., N. Brunswick .....	201-846-5200
New Orleans, La. 70123	
300 Edwards St. ....	504-733-6697

New York, N.Y. 11231	
46 Nelson St., Brooklyn, N.Y. ....	212-858-7998
Oklahoma City, Okla. 73107	
5720 N.W. 4th St. ....	405-943-8377
Omaha, Neb. 68102	
225 South 8th St. ....	402-345-1054
Philadelphia, Pa. 19082	
8600 W. Chester Pike, Upper Darby ....	215-528-6415
Phoenix, Ariz. 85009	
420 South 35th Ave. ....	602-272-5631
Pittsburgh, Pa. 16063	
202 Progress Ave., Zelienople ....	412-776-3275
Portland, Ore. 97210	
2720 N.W. 35th Ave. ....	503-226-2951
Richmond, Va. 23634	
Roslyn Ind. Pk. — W. Roslyn Rd. ....	804-526-4950
Colonial Heights	
Sacramento, Cal. 95815	
147 Commerce Circle, N. ....	916-922-9855
Salt Lake City, Utah 84054	
915 N. Overland Dr. ....	801-292-4401
San Antonio, Tex. 78220	
631 North W.W. White Rd. ....	512-333-1217
Seattle, Wash. 98031	
8015 S. 212th St., Kent ....	206-854-4416
Spokane, Wash. 99216	
North 3808 Sullivan Rd. ....	509-924-7711
St. Louis, Mo. 63114	
8544 Page Ave. ....	314-429-4000
Syracuse, N.Y. 13206	
4021 New Court Ave. ....	315-463-6636

## CANADIAN DISTRICT OFFICES

Maritimes & Newfoundland — 607 St. George St., Moncton, New Brunswick ....	506-855-1300
Quebec — *9091 Henri Bourassa Blvd., W. — St. Laurent, P.Q. H4S 1H9 ....	514-334-1112
Ottawa — 1720 Bank St., Ottawa, Ontario K1V 7Y6 ....	613-731-3700
Ontario — 3050 Lakeshore Blvd., W., Toronto, Ontario M8V 1K4 ....	416-252-4441
Manitoba — 1725 Sargent Avenue, Winnipeg, Manitoba R3H 0C5 ....	204-772-0391
Saskatchewan — 2035 First Ave., N. Saskatoon, Sask. ....	306-242-0281
Alberta — P.O. Box 896 — 1130 — 143rd St., Edmonton, Alberta ....	403-455-7191
British Columbia — P.O. Box 6620, 2625 Rupert St., Vancouver, B.C. ....	604-255-2442

### NOTE:

Anyone desiring a copy of this warranty printed in French may contact the Montreal Service Department at the above address.\*

Quelqu'un qui veut une copie de cette garantie publiée en français peut écrire au Montreal Service Département à l'adresse au-dessus.\*